

# Accessibility Statement for Services Provided

This is an accessibility statement from About Tax Inc.

## Measures to support accessibility

About Tax Inc takes the following measures to ensure accessibility of Services Provided:

- Include accessibility as part of our mission statement.
- Include accessibility throughout our internal policies.
- Integrate accessibility into our procurement practices.
- Appoint an accessibility officer and/or ombudsperson.
- Provide continual accessibility training for our staff.
- Assign clear accessibility goals and responsibilities.
- Employ formal accessibility quality assurance methods.
- Include people with disabilities in our group of clients.

## Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Services Provided is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

## Additional accessibility considerations

Although our goal is WCAG 2.1 Level AA conformance, we have applied some Level AAA Success Criteria: Images of text are only used for decorative purposes. Re-authentication after a session expires does not cause loss of data.

## Feedback

We welcome your feedback on the accessibility of Services Provided. Please let us know if you encounter accessibility barriers on Services Provided:

- Phone: 18313382222
- E-mail: [doris@abouttaxinc.com](mailto:doris@abouttaxinc.com)

We try to respond to feedback within 2 business days.

## Compatibility with browsers and assistive technology

Services Provided is designed to be compatible with the following assistive technologies:

Services Provided is not compatible with:

- Browsers older than 3 major versions or mobile operating systems older than 5 years may be incompatible.

## Technical specifications

Accessibility of Services Provided relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## **Limitations and alternatives**

Despite our best efforts to ensure accessibility of Services Provided , there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Services Provided:

1. :because . We monitor user comments and typically repair issues within 2 business days.. Please use the contact button if you encounter an issue..

## **Assessment approach**

About Tax Inc assessed the accessibility of Services Provided by the following approaches:

- Self-evaluation

## **Formal complaints**

We aim to respond to accessibility feedback within 2 business days, and to propose a solution within 10 business days, should you be dissatisfied with our response to you.

## **Formal approval of this accessibility statement**

This Accessibility Statement is approved by:

About Tax Inc  
Communication Department  
Director of Communication

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## **Date**

This statement was created on April 25, 2023 using the [W3C Accessibility Statement Generator Tool](#).